OTHMAN TARAHBI

DUTCH NATIONAL POLICE- DIGITAL PROFESSIONAL ● AMSTERDAM, 1092SW, NETHERLANDS ☎ +31617719586

○ DETAILS ○

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Netherlands
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Date / Place of birth
07-05-1994
Amsterdam

Nationality
Dutch

○ LINKS ○

Linkedin

○ SKILLS ○

Linux

Python

PHP

HTML

Javascript

Java

C#

GML

MYSQL

Cisco

Wordpress

OSINT

IT Support

○ LANGUAGES ○

Engels

Nederlands/Dutch

PROFILE

I am a driven and ambitious IT professional with a strong focus on personal and professional growth. With a calm, goal-oriented approach, I excel in both team and independent settings. My curiosity and passion for technology drive me to continually take on new challenges, particularly in cybersecurity, IT support/trainer, and software development. I am naturally stress-resistant, accurate, and flexible, allowing me to handle diverse responsibilities effectively.

EMPLOYMENT HISTORY

Digital professional at Dutch National Police, Amsterdam
March 2024 — Present

- Serve as the primary point of contact for digital-related inquiries, providing guidance and support to colleagues on topics such as online safety and handling personal data.

- Conduct OSINT investigations to in identify and mitigate digital threats.

- Deliver training sessions to colleagues on the use of various operating systems and digital tools, enhancing the team's technical literacy.

- Continuously expand my knowledge in cybersecurity and IT through hands-on experience and ongoing professional development.

B2B Service Coordinator at Odido/T-mobile/Tele2, The Hague
December 2023 — March 2024

- Supported colleagues by delivering targeted training sessions and optimizing procedures to improve service quality.

- Engaged in one-on-one discussions to identify individual needs and provide tailored support, fostering both personal and team success.

- Streamlined processes and contributed to continuous improvement through strong communication, collaboration, and problem-solving skills.

B2B technical Support at Odido (formerly T-Mobile/Tele2),, The Hague
July 2022 — November 2023

- Provided technical network support to businesses, diagnosing and resolving complex issues across routers, access nodes, switches, and ISRA points.

- Communicated technical concepts clearly to clients, ensuring a seamless support experience.

- Collaborated with teams to troubleshoot and deliver effective solutions, maintaining high levels of client satisfaction.

Technical Abuse Support at Hostnet, Amstedam
July 2020 — June 2022

- Assisted customers whose websites were compromised or involved in illegal activities, such as phishing or fraudulent web shops.

- Identified and resolved security breaches, suspended malicious activities, and guided customers through the recovery process.

- Gained hands-on experience with web technologies (HTML, WordPress, JavaScript, PHP) to analyze website code, identify vulnerabilities, and implement fixes.

Support team trainer at Hostnet, Amsterdam
March 2021 — July 2022

- Onboarded new colleagues by providing in-depth training on applications, domain names, and web hosting technologies.

- Simplified complex technical concepts to help colleagues troubleshoot and support customer issues effectively.

- Fostered a collaborative learning environment, contributing to the team's overall success and knowledge growth.

1e lijn helpdesk support at Hostnet, Amsterdam
March 2019 — July 2020

- Assisted customers with technical issues related to hosting, web design, email, and security, ensuring a smooth customer experience.

- Troubleshot and resolved issues promptly, maintaining high levels of customer satisfaction.

Indie game developer at Lightsoutgames (eigen brand), Amsterdam
Present

- Develop and publish indie games on platforms like Steam and the Play Store, showcasing creativity and technical skills in game development.

- Manage all aspects of game development, from conceptualization to publishing, demonstrating project management and technical expertise.

EDUCATION

Application Developer - MBO 4, Roc TOP, Amsterdam
August 2011 — July 2015

Software Developer, Hoge school van Amterdam, Amsterdam
September 2021

COURSES

Google Foundations of cybersecurity, Google
October 2024 — October 2024

OSINT, Dataexpert.nl
April 2024 — April 2024

Cybercrime Specialist, Dataexpert.nl
March 2024 — May 2024

BOA (Dutch goverment investigative officer degree), Politieacademy
March 2024 — August 2024